

Number of investor complaints for Depository Participant

Data for every month ending April 2023

| Sr. | Received From | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month | | Average Resolution time (in days) (working days) |
|-----|-------------------------|-------------------------------------|---------------------------|---------------|----------|---------------------------------|--------------------------------|--|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Depositories | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Trend of monthly disposal of complaints for the FY 2023-2024

| Sr. | Month | Carried forward from pervious month | Received | Resolved | Pending |
|-----|--------------------|-------------------------------------|----------|----------|----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | Apr-23 | 0 | 0 | 0 | 0 |
| 2 | May-23 | 0 | 0 | 0 | 0 |
| 3 | Jun-23 | 0 | 0 | 0 | 0 |
| 4 | Jul-23 | 0 | 0 | 0 | 0 |
| 5 | Aug-23 | 0 | 0 | 0 | 0 |
| 6 | Sep-23 | 0 | 0 | 0 | 0 |
| 7 | Oct-23 | 0 | 0 | 0 | 0 |
| 8 | Nov-23 | 0 | 0 | 0 | 0 |
| 9 | Dec-23 | 0 | 0 | 0 | 0 |
| 10 | Jan-24 | 0 | 0 | 0 | 0 |
| 11 | Feb-24 | 0 | 0 | 0 | 0 |
| 12 | Mar-24 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

Trend of annual disposal of complaints (For 5 Years on rolling basis)

| Sr. | Year | Carried forward from pervious year | Received during the year | Resolved during the year | Pending at the end of the year |
|-----|---------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1 | 2018-19 | 0 | 5 | 5 | 0 |
| 2 | 2019-20 | 0 | 4 | 3 | 1 |
| 3 | 2020-21 | 1 | 2 | 2 | 1 |
| 4 | 2021-22 | 1 | 13 | 14 | 0 |
| 5 | 2022-23 | 0 | 5 | 5 | 0 |

| | | | | | |
|--|--------------------|----------|-----------|-----------|----------|
| | Grand Total | 2 | 24 | 24 | 2 |
|--|--------------------|----------|-----------|-----------|----------|