

Grievance Redressal/ Escalation Matrix-RA

Details of designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complainant can call
Customer Care	Neha Chaudhary	204,205 Amardarshan 28/2 Old Palasia, Indore M.P. 452018	0731-4797171,172	customercare@indiratrade.com	8:30 Am to 6: 30 PM
Head of Customer Care	Ranu Shah		0731-4797170	customercare@indiratrade.com	8:30 Am to 6: 30 PM
Compliance Officer	Vimalesh Ajmera		0731-4797128	vimlesha@indiratrade.com	10:00 AM to 7:00 PM
CEO	Dharmesh Khandelwal	6th Floor, Rafael Tower, Greater Kailash Road, Old Palasia, Indore, Madhya Pradesh 452001, India	0731-4797158	dharmeshk@indiratrade.com	10:00 AM to 7:00 PM
Principal Officer	Jitendra Barod	3rd Floor, Rafael Tower, Greater Kailash Road, Old Palasia, Indore, Madhya Pradesh 452001, India	0731-4797113	jitendrab@indiratrade.com	9:00 Am to 6: 00 PM

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.sebi.gov.in>